



The VA is sensitive to the problems Veterans face when traveling to access their VA health care locations. We strive to make certain that all Veterans, particularly those who are visually impaired, elderly, or have mobility problems make their appointment safely, and on time.

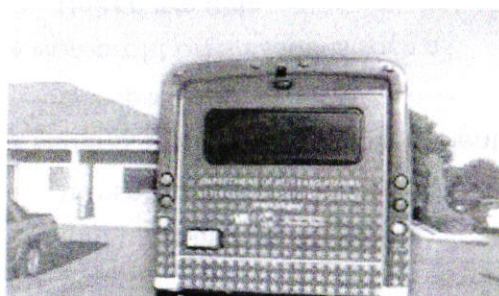
Through the years, Disabled American Veterans (DAV) and other Veterans Service Organizations (VSO) have met the needs of Veterans getting to & from their health care appointments by providing transportation services. VTS is working side by side with all of them! Complementing and enhancing those services and providing improved transportation options for all Veterans.

### **Veterans Transportation Services is:**

- Safe
- Consistent
- Caring
- Efficient
- Convenient
- Respectful
- Reliable
- Committed

We provide service to VA Medical Centers including all the Community Outpatient Clinics (CBOC's) at no cost.

So all you have to do is, sit back and let the VA do the driving!



For program information or to schedule please contact :  
Tim or Amanda  
Transportation services  
Ft. Harrison, MT 59636  
Toll Free: 855-887-6859  
(406)447-6270



## **Veterans Transportation Service "VTS"**

**Choose the VTS program!**

We pick up Veterans, safely take them to their VA clinic appointment, and then safely take them home.

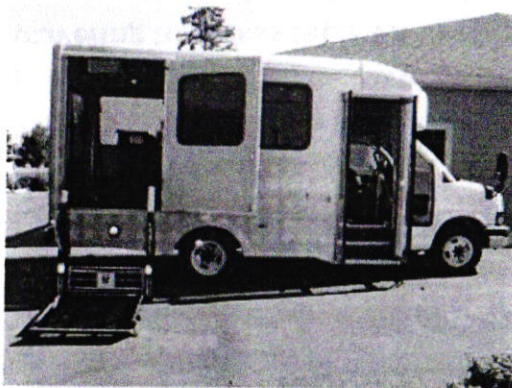


**U.S. Department  
of Veterans Affairs**





VTS has created a very user friendly system eliminating problems, and giving drivers quick access and easy scheduling. All of our vehicles are equipped with wheel chair lifts and have easy access. We can also talk directly to clinic staff in route.



## **The Veterans Transportation Service:**

Is an active network transportation service that **works alongside transportation service providers below:**

- Veterans Service Organization's (VSOs)
- Community and commercial transportation providers
- Federal, state and local government transportation services
- Non-profit organizations such as United We Ride

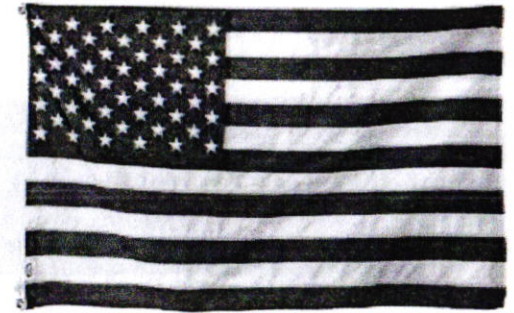
## **VTS Provides Expanded**

### **Healthcare**

### **Access For Veterans!**

Including Veterans who are disabled and those living in rural areas.

*Many times we are the first and last person, Veterans see from the VA on their appointment dates.*



## **About our Staff:**

### **The Travel Coordinators:**

Are courteous, efficient, timely and knowledgeable about scheduling and finding locations using state of the art GPS programs. We make it easy to arrive at your appointments on time!

**The Drivers:** Have vast amounts of training, experience, and are very respectful of your condition and physical needs. They are trained and certified in First Aid, CPR also ADE (Automated External Defibrillators).

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**We take this opportunity to express our sincere thanks to you, for serving. Now let the VA serve you!**

**Foster, Joseph**

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**Subject:** FW: VTS

Some more info:

Christina Lundstrom  
Congressional Liaison  
Montana VA Health Care System  
(406) 447-7302  
Christina.lundstrom@va.gov

-----Original Message-----

Subject: RE: Request for info from MT Veterans Affairs

Good afternoon,

A few more points of discussion:

VTS has looked at expanding based on historical workload data. The primary locations for expansions are:

1. Missoula/Hamilton area
2. Billings for shuttle to Sheridan VA
3. Fort Harrison

Poplar area will be covered by the newly hired team member positioned in Glasgow, MT. I find this inquiry interesting as this question has been asked for a few years with workload not justifying the placement of a team member in this area.

-----Original Message-----

Sent: Monday, July 10, 2017 3:08 PM

Subject: RE: Request for info from MT Veterans Affairs

VTS is currently located across the state. Please see attached Brochure and the list below hope this helps

Helena-2 shuttles  
Billings-2 shuttles  
Miles city- 1 shuttle  
Bozeman-1 shuttle ( Temporarily Vacant awaiting announcement )  
Glasgow-1 shuttle (tentative offer Accepted)  
Lewistown-1 Shuttle  
Greatfalls-1 Shuttle  
Harlem-1 Shuttle  
Browning-1 Shuttle  
Kalispell-1 Shuttle  
Pablo-1 Shuttle (currently Vacant)  
Missoula-1 Shuttle  
Anaconda-1 Shuttle.